



Counterfeit Avoidance Policy

Our policy is to purchase only new and authentic materials; we require traceability to the authorized distributor or the original equipment manufacturer.

Ellsworth Adhesives designs its requirements, practices, and methods related to parts management, supplier management, procurement, and response strategies to adhere to the intent of counterfeit electronics parts standard SAE AS5553.

At Goods In checks are made against purchasing documents to verify the identification, quantity and condition of the items in the order. Verification includes obtaining objective evidence of the quality of the product from suppliers through documentation, visual inspection of products upon receipt prior to formal acceptance and booking in of parts at our site. No product will be booked in without either a Certificate of Analysis, Certificate of Conformance, Certificate of Compliance or a Test Certificate.

Any Ellsworth Adhesive products will have batch codes. The batch code enables the product to be traced back to their origin.

If material is identified as suspect or counterfeit, it will be immediately removed from Booking In area, segregated, and quarantined.

If Ellsworth Adhesives identifies or suspects material of being counterfeit material, all customers will be contacted and informed of the pertinent facts, the material will be quarantined and an investigation will be undertaken to discover the source. The supplier will be contacted and provided with the pertinent facts that supports the suspected counterfeit nature of the material and asked to verify if the material is counterfeit. After investigation, if the material is proven to be Counterfeit then full details of the infringement will be reported to all customers who have purchased the product previously or are awaiting orders for the part and the appropriate government trading standards agency for investigation.

If an Ellsworth Adhesives customer believes they may have discovered counterfeit materials, they are to quarantine the goods and contact Ellsworth with all the details to allow Ellsworth to investigate further. Ellsworth will contact the appropriate authorities. Ellsworth will immediately inform any other purchasers of the same product that it is suspected to be counterfeit and that it is being investigated.